



Form groups of 3 or 4. Each of you should think of a case of a near miss accident that you will discuss. The case should be one that you have **personally experienced** or that has **happened to friends or colleagues**.

You should analyse the case using the questions below.

1) What happened?

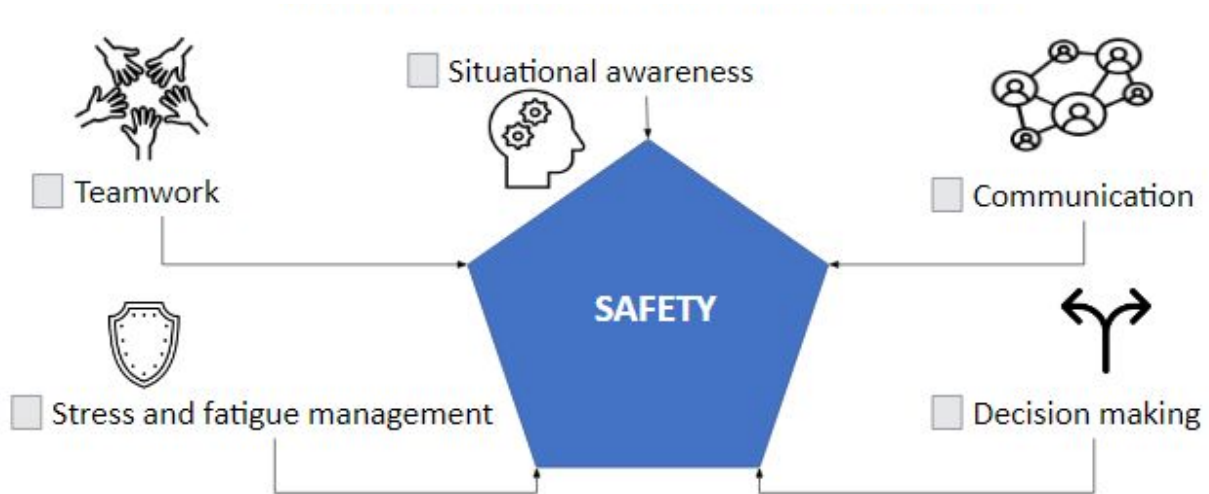
2) When did it happen?

3) The near miss was the result of:

- Personal behaviour?
- Personal characteristics? (eg. Limited work experience or a limited experience of a new task)
- Poor communication between group members?
- Incorrect use of work equipment?

4) What could have been done to avoid creating a situation of possible injury?

5) Which non-technical skills (NTS) could have been useful?



situational awareness



Monitoring the workplace by observing what happens and identifying potential hazards is related with Situational awareness

communication



The communication concerns the ability to receive and transmit information relevant to one’s own safety and that other people and the environment

decision making



The precise decision concerns the ability to formulate judgments and/or reach a choice by evaluating the options available on the basis of safety.

fatigue and stress management



Fatigue and stress management refers to the process that allows the worker to cope with difficult situations in the workplace, preventing risky situations (for example in case of tiredness)

Teamwork



The ability to work with other people by promoting their own safety and that of others

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